

By email

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Tony Randle

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Dear Mr Randle

Request for information 2018-341

I refer to your request for information dated 26 November 2018, which was received by Greater Wellington Regional Council (GWRC) on 26 November 2018. You have requested the following information:

“I am interested in the fare revenue and operating cost of Wellington's public transport services under the new PTOM contracts.

1) Can I please have a copy of the monthly rail fare revenue since the rail service was taken over by TransDev under PTOM contract ?

2) Can I please have a copy of the rail ticket sales by ticket type and ticket type revenue for each month since the rail service was taken over by TransDev under PTOM contract ?

3) Can I please have a copy of the monthly rail PTOM contract operating cost paid to TransDev since the rail service was taken over by TransDev under PTOM contract ?

4) Can I please have a copy of the monthly fare revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts ?

5) Can I please have a copy of the bus ticket sales by ticket type and ticket type revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts ?

6) Can I please have a copy of the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month since bus services were taken over by various bus operators under PTOM contracts ?

If this information is held in electronic form, I would prefer the information was provided in its complete and original electronic format.”

RESPONSE TO OIA 2018-341

The Greater Wellington Regional Council promotes **Quality for Life** by ensuring our environment is protected while meeting the economic, social and cultural needs of the community



GWRC's response follows:

1) Can I please have a copy of the monthly rail fare revenue since the rail service was taken over by TransDev under PTOM contract ?

Attachment 1 – worksheet “PTOM Rail Revenue” contains monthly breakdown of the Metlink rail fare revenue since July 2016.

Please note that the monthly values are adjusted for accounting and finance purposes and therefore some values in this worksheet may not match the values provided in the worksheet under question 2.

2) Can I please have a copy of the rail ticket sales by ticket type and ticket type revenue for each month since the rail service was taken over by TransDev under PTOM contract ?

Attachment 1 – worksheet “PTOM Rail by ticket type” contains monthly breakdown of the number of rail tickets sold and the fare revenue since the PTOM rail contract started in July 2016.

Please note that revenue values in this worksheet are retrieved from the Operator's daily sales and revenue reports. We collate the data contained in daily Operator reports into formats that provide for accounting purposes. Therefore some revenue values in this worksheet may not match the values in the worksheet “PTOM Rail Revenue”. The differences are due to the adjustments made to the monthly accounts as noted at the bottom of the table in this worksheet.

3) Can I please have a copy of the monthly rail PTOM contract operating cost paid to TransDev since the rail service was taken over by TransDev under PTOM contract ?

Under the performance-based contracts, the payments to the operators are subject to an obligation of confidence. This information has been withheld in accordance with section 7(2)(b)(ii) of the Local Government Official Information and Meetings Act 1987 (the Act) on the ground that releasing this information would be likely to unreasonably prejudice the commercial position of the operator in a competitive market.

4) Can I please have a copy of the monthly fare revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts ?

Attachment 1 – worksheet “PTOM Bus Revenue” contains monthly breakdown of the fare revenue for each bus unit since the start of PTOM bus contracts.

Please note that the bus revenue data provided in the attached document is provisional and subject to review. This is primarily due to some variances that currently exist between the data standards and models used by the supplier of the bus ticketing and transaction data and GWRC's data management and analytics system. Whilst works are underway to improve the consistency of data, the data generated from the GWRC's current data management systems (including the values provided in the attached “Bus Revenue” worksheet) may not completely reconcile with the revenue data provided in other worksheets.

5) Can I please have a copy of the bus ticket sales by ticket type and ticket type revenue for each bus route or each bus PTOM unit for each month since the bus services were taken over by various bus operators under PTOM contracts ?

Attachment 1 – worksheet “PTOM Bus by ticket type” contains monthly breakdown of the fare revenue for each bus unit and by various ticket types since the start of PTOM bus contracts.

Please note that for the reasons explained under Question 4, the bus revenue data provided in the attached document is provisional and subject to review. Therefore, the data provided in the attached “Bus by ticket type” worksheet may not fully reconcile with the revenue data provided in other worksheets that contain bus revenue values for the same period.

6) Can I please have a copy of the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month since bus services were taken over by various bus operators under PTOM contracts ?

Under the performance-based contracts, the payments to the operators are subject to an obligation of confidence. This information has been withheld in accordance with section 7(2)(b)(ii) of the Local Government Official Information and Meetings Act 1987 (the Act) on the ground that releasing this information would be likely to unreasonably prejudice the commercial position of the operator in a competitive market.

However we refer you to previously published annual contracted base service fees for PTOM bus units which are available at the following link: <http://www.gw.govt.nz/bus-contracts/>

GWRC does not produce and record information in the formats that you have requested. Therefore we have used various databases to generate and collate the content of the attached spreadsheet in a format that enables us to respond to your requests for information.

We have considered whether the public interest in the requested information outweighs GWRC’s need to withhold certain aspects of the requested information. As a result, we do not consider that the public interest outweighs GWRC’s reason for withholding parts of the information under the grounds identified above.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Act.

Yours sincerely



Angus Gabara
General Manager, Public Transport (Acting)