



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

21 December 2018

Jan MacPherson

By email: fyi-request-9271-793c7afd@requests.fyi.org.nz

Dear Ms MacPherson

Re: Information Request
Our ref: E18HDC04656

I refer to your request via the FYI website of 18 December 2018 asking for the number of "complaints have been made about Putaruru-Tirau Doctors Surgery in Duke Street, Putaruru." We have assumed that your request refers to Putaruru-Tirau Family Doctors.

I have considered your request under the Official Information Act 1982.

Our records indicate that HDC has received three complaints against Putaruru-Tirau Family Doctors between 1 January 2004 and 18 December 2018.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Niki Wright', is written over a light blue circular stamp.

Niki Wright
Senior Official Information Act Advisor