

Enquiry: [Withheld under section 7(2)(a)]	Logged by: [Withheld under section 7(2)(a)]	on 13/12/2018 13:25
Service: Traffic Lights	Classification: Request for Service	
Subject: Timing and Phasing		
Desc.: Emailed to complain that the traffic lights at the junction of Victoria Street and Karo Drive goes from green to amber to red to quick, he was cycling and it was red before he got across the junction.		

Site: Victoria St (R1590), Te Aro, Wgtn	Area: Te Aro
Site Address: Victoria St	Ward: Lambton
Location: Victoria Street.	Contact: [Withheld under section 7(2)(a)]
	Telephone: email
	Email: [Withheld under section 7(2)(a)]

Customer: [Withheld under section 7(2)(a)]	Time: 13/12/2018 13:25	Method: E-Mail
Name: [Withheld under section 7(2)(a)]		Telephone: email
Address:		Email: [Withheld under section 7(2)(a)]

Current Status:			
No.	Effective	Status	Officer
5	20/12/2018 03:28:35	Completed	Steen Bohanna
Notes: B phase. Enquiry appears to be getting dealt with at a higher level. Traffic signals information has been emailed through to Ana Nicholls for response. Enquiry being dealt with by IRO.			

Status history:			
No.	Effective	Status	Officer
4	20/12/2018 15:28	Completed	Steen Bohanna
Notes: B phase. Enquiry appears to be getting dealt with at a higher level. Traffic signals information has been emailed through to Ana Nicholls for response.			
3	20/12/2018 15:28	Completed	Steen Bohanna
Notes: B phase. Could not contact customer to educate him on the operation and meaning behind the intergreen (amber/red function). This complaint appears to be getting dealt with at a higher level.			
2	20/12/2018 15:21	Information Added - relog	Tim Kirby
Notes: No further action required. 20/12 emailed again with attached video of lights. Have forwarded email to tim.			
1	13/12/2018 13:24	Request Logged to RT	Tim Kirby

Revised Status:

Name : Signed : Date : Time :