

11 March 2019

Mr Felix Lee

Via email: fyi-request-9499-87b083f2@requests.fyi.org.nz

Dear Mr Lee

Local Government Official Information and Meetings Act 1987
CAS-968377-K3Q1P6

Thank you for your email dated 1 February 2019 requesting information about AT Local. We apologise for the length of time it has taken to collate this information.

1. I would like to make an LGOIMA request for any information regarding the alternatives considered before AT Local was implemented.

Auckland Transport (AT) looked at existing technologies and current suppliers that may have been able to support the service. Unfortunately, the cost of tailoring the only applicable solution currently engaged by AT was impractical and would cost more than on-boarding a developed Ridesharing provider. This still left us with the need to find an operator.

2. In particular, I would like information on if AT considered subsidising an existing ridesharing service (e.g. Uber/Zoomy) and if so any information on why this option was not chosen.

AT conducted an open Request for Proposal process which allowed any capable provider to bid, including Uber and Zoomy. One of the above mentioned companies did bid, however, they were not able to meet the operational or technical requirements of the desired service. The second company did not submit a proposal.

We trust the above information has addressed your request however should you believe that we have not dealt with your request appropriately, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman and seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on 09 355 3553 quoting Official Information request number CAS-968377-K3Q1P6.

Yours Sincerely



Andy Richards

Group Manager Procurement

