

22 February 2019

Toby Fulton  
fyi-request-9518-856a9d53@requests.fyi.org.nz

REF: OIA-4663

Dear Toby

**Request made under the Official Information Act 1982**

Thank you for your email of 4 February 2019 requesting the following information under the Official Information Act 1982 (the Act):

*'If possible could you please provide the cost of printing and mailing vehicle licence labels for the 2017/18 financial year. Note that ideally I would like the cost of mailing only the licence labels as opposed to the cost of mailing vehicle licence expiry reminders (if this is possible).*

*Could you please also provide me with any other purpose of vehicle licence labels other than to indicate that the vehicle is currently licensed (as recorded in your vehicle licencing database) and the month and year of expiry (obviously the plate number and car details should match). For example, is there any information contained in the label bar code that is not able to be obtained from a scan of the vehicle registration plate (or entering the plate into your public licence lookup website).'*

In accordance with your request, the costs associated with printing and mailing motor vehicle licence labels from 1 July 2017 to 30 June 2018 are as below:

Type of label	Printing cost	Postage cost
Motor vehicle licence	\$210,424.41	\$987,450.34
Road User Charges	\$58,878.75	\$276,297.98
<b>Total</b>	<b>\$269,303.16</b>	<b>\$1,263,748.32</b>

Licence labels are unique to each vehicle and display the following information:

- expiry date of the current licence
- vehicle make and model
- vehicle year
- plate number
- month and date of first registration in New Zealand
- label type
- licence label number.

There is no further information shown on the label except the year, make, model and sub-model of a vehicle that is contained within the label's barcode. The barcode is used by enforcement authorities to quickly check a vehicle's details.

If you would like to discuss this reply with the NZ Transport Agency, please contact Jackie Smith, Senior Customer Access Representative, by email to [jackie.smith@nzta.govt.nz](mailto:jackie.smith@nzta.govt.nz) or by phone on 0800 108 809.

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Charlton', with a long horizontal stroke extending to the right.

**Michelle Charlton**

Senior Manager Customer Services