

# SMS Incident Report

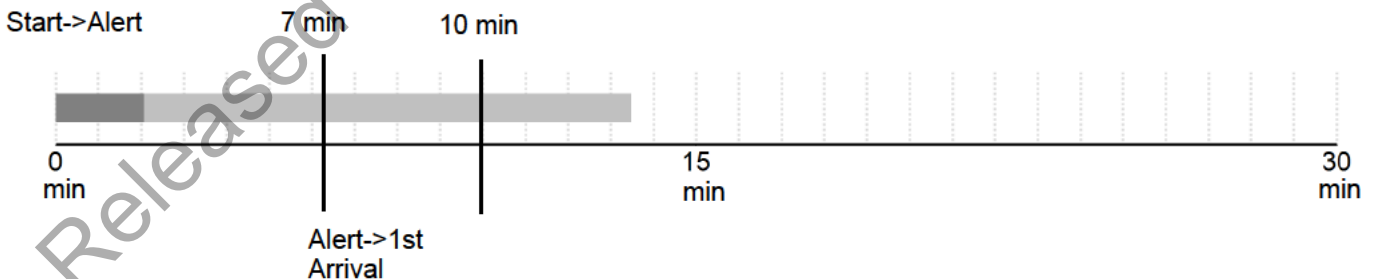
18/12/2018 09:01:36

## Summary

**CAD Number** F2655672 **Status** Closed  
**Station** Woolston Station  
**Incident Started** 21/11/2018 12:13:06 **Incident Ended** 21/11/2018 13:33:13  
**Incident Type** 1101: Structure fire with damage  
**Common Name**  
**Address** 13 / 27 Waterman Place Ferrymead  
**Alarm Method** 111 Telephone **Alarm Level** 1  
**PFA Number**  
**Zone** 342401  
**Map Grid E** 1575550 **Map Grid N** 5177479  
**First Caller** [REDACTED] **First Caller Contact** [REDACTED]  
**Incident Closed** 21/11/2018 13:33:13  
**Report Completed** 16:1, Sat 24 Nov 2018 by Craig Jackson

## Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
WOOL241	P1	12:14:06 21 Nov 2018	12:15:08 21 Nov 2018	12:17:37 21 Nov 2018	13:25:28 21 Nov 2018
ANZA271	P1	12:14:10 21 Nov 2018	12:15:24 21 Nov 2018	12:22:04 21 Nov 2018	12:42:53 21 Nov 2018



## Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
WOOL241	00:01:00	00:03:31	00:04:31	01:12:22
ANZA271	00:01:04	00:07:54	00:08:58	00:29:47

**Notifications**

Date	Time	Party Notified
21 Nov 2018	12:29:13	FI CHRISTCHURCH (BRUCE IRVINE) PAGED TO CONTACT FIRECOM
21 Nov 2018	12:31:56	FI IRVINE ACK - PUT THROUGH TO 241

**Message Log**

Time	Message
12:13:47	** LOI search completed at 21/11/18 12:13:47
12:13:47	INC INFO: BUILDING FIRE
12:13:51	** Recommended unit WOOL241 for requirement PUMP (>0.4 km) ** Recommended unit
12:13:51	ANZA271 for requirement PUMP (>5.6 km)
12:14:04	PA Selcal used to Initiate Alerting.(193271)
12:14:04	MSU Selcal used to Initiate Alerting.(D9F8E2)
12:14:07	ALERTING_COMPLETED
12:14:10	ALERTING_COMPLETED
12:14:40	RESIDENTS MOVING VEHICLES NOW SO APPLIANCES CAN GET IN
12:14:45	UNSURE IF ANYONE IS INSIDE
12:15:08	Unit WOOL241 [ K1 : PROCEEDING TO INCIDENT]
12:15:08	kcode [K1 : PROCEEDING TO INCIDENT]
12:15:24	kcode [K1 : PROCEEDING TO INCIDENT]
12:15:24	Unit ANZA271 [ K1 : PROCEEDING TO INCIDENT]
12:17:37	Unit WOOL241 [ K88 : PROPERTY SMALL]
12:17:37	kcode [K88 : PROPERTY SMALL]
12:17:38	Unit WOOL241 [COMCEN COM : MESSAGE] HYDRANT INFO PASSED (ACK)
12:19:50	Unit WOOL241 [ KC : UNIT CALLING]
12:20:27	Unit WOOL241 [ SITREP : ] SMALL AMOUNT OF SMOKE. NO FLAMES SEEN. LOCATED AT OFFI
12:20:27	CE OF THE ADDRESS. 2 IN BA. 1HP
12:22:04	kcode [K2 : IN ATTENDANCE AT INCIDENT]
12:22:04	Unit ANZA271 [ K2 : IN ATTENDANCE AT INCIDENT]
12:23:57	Unit WOOL241 [ KC : UNIT CALLING]
12:24:32	Unit WOOL241 [ SITREP : ] SO JACKSON SOURCE OF SMOKE LOCATED. SMALL AMOUNT OF RU
12:24:32	BBISH BURNING
12:27:17	Unit WOOL241 [ KC : UNIT CALLING]
12:27:35	Unit WOOL241 [ K11F : FIRE SAFETY REQUIRED]
12:30:43	Unit WOOL241 [ KC : UNIT CALLING]
12:42:54	kcode [K3 : ON RT OUTSIDE NORMAL TURNOUT
12:42:54	Unit ANZA271 [ K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

13:19:21	Unit WOOL241 [ KC : UNIT CALLING]
13:19:36	Unit WOOL241 [ KC : UNIT CALLING]
13:21:08	Unit WOOL241 [ SITREP : ] SO JACKSON..LIAISING WITH BUILDING TENANTS AND OWNERS
13:24:56	Unit WOOL241 [ KC : UNIT CALLING]
13:25:22	Unit WOOL241 [ STOP : MESSAGE] BUILDING LEFT WITH TENANTS AND LANDLORD..
13:25:28	kcode [K10 : RECOMMISSIONING]
13:25:29	Unit WOOL241 [ K10 : RECOMMISSIONING]
13:33:13	** Assigned Result Code: STRU, Detailed Event Type: 1100

## Incident

**CAD Number** F2655672  
**Incident Reporter** Craig Jackson  
**Incident Controller**  
**Distance Travelled (km)**  
**Delay In Receiving Call**

## Property Details

**Occupant** ██████████  
**Building Owner** Rented property  
**General Property Use** Commercial - not classified above  
**Special Property Use** Office, Commercial premises - not classified above  
**Purpose Group**

## Actions

**Persons Reported Trapped**  
**Evacuation Status** Fully evacuated  
**Action Prior 1**  
**Action Prior 2**  
**Action Taken** Investigation only (Fire related)

## Civilians

<b>Civilians Rescued</b>	0
<b>Civilians Extricated</b>	0
<b>Civilians Assisted</b>	0
<b>Civilians Evacuated</b>	1

## Origin

**Location** Showroom, Sales area

Level Ground level

### Equipment Used

Quantity	Equipment
1	Hose reel, high pressure delivery

### Equipment Involved

Equipment Involved

Year

Make

Model

### Fire

Arrival Condition Out on arrival

Heat Source Cigarette, Cigar or Smoking materials

Termination Stage

First Object Ignited

First Object Material

Second Object Ignited

Second Object Material

Indicated Cause Careless disposal or use: cigarettes, ashes, embers

Certainty of Cause High

Age of Person Persons: [REDACTED]

Ethnicity [REDACTED]

Gender [REDACTED]

FAIP Service Offered Unknown

### Alarms

Type of Alarm Smoke Detector System (Monitored)

Initiating Call

Performance of System Alerted occupants - detector in room of origin

Failure/Ineffectiveness of system

Number of sprinkler heads operated 0

### Comments

11/24/2018 4:01:45 PM

Reporter Comments

Level of origin was confined to plastic rubbish bin.  
Fire extinguished by dry powder of office tenants adjacent to this address.  
Sought advise from FSO Bruce Irvine prior to my investigation.  
Through examination of remaining rubbish bin contents and other information gathered , I was able to make my conclusion.

Craig Jackson

Released Under the Official Information Act