

By email

13 March 2019

File Ref: OIAP-7-9913

Hugh Davenport

[✉ xxx](mailto:hugh.davenport@xxx)

Dear Mr Davenport

Information request 2019-047

I refer to your request for information dated 13 February 2019, which was received by Greater Wellington Regional Council (GWRC) on 13 February 2019. You have requested the following information:

This was related to the LGOIMA request that I withdrew (<https://fyi.org.nz/request/9343-information-about-process-about-a-particular-bus-hitting-a-parked-car>).

I would like to reopen this request to determine whether the bus driver made contact with the driver and/or owner of the vehicle they collided with. If contact was made, I would like to know how long after the collision contact was made with the driver. If the driver did not make contact with the driver/owner of the other vehicle, and they did not make contact with the Police (as confirmed by the Police), I would like to know what actions Metlink and the operators took towards the illegality of this driver. I would also like to know Metlink and the operators actions towards this incident in general if any.

Greater Wellington Regional Council's response follows:

Vehicle accidents are dealt with directly by the parties involved in the accident. For this reason I am unable to provide the information that you have requested regarding whether contact was made between the bus company, the driver of the vehicle, or the Police. I am therefore refusing this part of your request under section 17(g) of the Local Government Official Information and Meetings Act 1987, as the information concerned is not held by GWRC.



Metlink actions towards this incident in general were as follows:

On 8 January 2019, upon receiving your original LGOIMA request, a case report was logged into the GWRC Metlink Resolve Customer Response Management system, and referred to the Metlink operator concerned for response.

On the same day we were advised by the bus operator that they were unaware of the incident in this case. In situations like this it is highly likely that the bus driver did not feel the collision as they passed the parked car and would not have been aware this incident occurred. The operator has also advised that this incident will now be handled by their insurance administrator who will arrange any remediation in accordance with their internal processes, following contact from the car owner with the bus operator.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Yours sincerely



Greg Pollock
General Manager, Public Transport