



10 July 2013

Gold

Fyi-request-977-7fb1d56c@requests.fyi.org.nz

Dear Sir or Madam

Official Information Act Request

Thank you for your request of 3 July 2012, asking for the following information under the Official Information Act 1982 (Act):

With respect to historical public actions (OIA requests, lobbying government, addressing ACC directly) over the last 10 years, that have led to a change in policy within ACC, could you please provide a summary of these actions and the policies that were changed.

ACC regularly makes changes to its policies, procedures and levies based in part on feedback it receives from undertaking public consultation, through correspondence, surveys and through feedback from groups such as the Advocate Reference Group and the Consumer's Outlook Group. It would not be possible for ACC to link all the changes to specific individuals or groups "public actions". Therefore, ACC cannot provide you with the information requested as this information is not held. This decision is made pursuant to section 18(g) of the Act.

ACC may be able to provide information about submissions it has received in relation to a specific policy or legislative change if you are able to narrow your request.

Please note requests for information under the Act must be made by an identifiable person. If you would not like your name published on a website, you can make requests directly to ACC using any of contact details listed on our website www.acc.co.nz.

Please contact me at hugh.mcilraith@acc.co.nz if you would like to talk about the information we've provided. I'll be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you're still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely

Hugh McIlraith
Advisor, Government Services