

02 APR 2019

Beth

Email: fyi-request-9840-2bff424a@requests.fyi.org.nz

Ref: DOIA 1819-1375

Dear Beth

Thank you for your email of 12 March 2019 requesting under the Official Information Act 1982 (the Act), the following information:

"Could the Ministry Provide the following:

The total number of applications received in January 2019 and February 2019 for each category

A guide to where each application type is currently processed

The processing totals for all branches for the months of January 2019 and February 2019 split into columns showing each branches decisions in both the residence and temporary space. If possible could it show granted vs refusal and withdraw rates."

Our Response

The statistics you have requested is attached.

Immigration New Zealand (INZ) is implementing a new operating model for Visa Services to align visa processing by product segment. The new operating model aligns visa processing to five product categories: Business, Education, Tourism, Community and Specialist. The alignment of visa processing by product category enables INZ to consolidate processing activities into fewer sites globally.

The bulk of visa applications will be processed in five offices in New Zealand (Manukau, Hamilton, Palmerston North, Porirua and Christchurch) with two large processing sites offshore in Beijing and Mumbai. There are no changes to the three offices in the Pacific at the moment. They continue to process visas of all types. By the end of December 2019, processing will have been withdrawn from 12 sites offshore and two onshore. The breakdown of the intended consolidated processing model is also attached.

If you wish to discuss any aspect of your request or this response, or if you require any further assistance, please contact Karen Sionzon, Senior Business Advisor, Operations Support, Immigration New Zealand at Karen.Sionzon@mbie.govt.nz.

Yours sincerely



Jeannie Melville
Assistant General Manager – Visa Services
Immigration New Zealand
Ministry of Business, Innovation and Employment



Visa applications tendered between 1 January and 28 February 2019

Reporting Category	Application Stream	Month Tendered		Total
		Jan 2019	Feb 2019	
Residence	Business / Skilled	1,166	1,440	2,606
	International / Humanitarian	139	199	338
	Parent Sibling Adult Child Stream	3	4	7
	Uncapped Family Sponsored Stream	927	1,115	2,042
Temporary	Foreign Mission & Military	128	77	205
	Limited Purpose	189	291	480
	Returning Resident	2,433	3,012	5,445
	Student	11,696	13,732	25,428
	Transit	87	96	183
	Visitor's	51,901	41,275	93,176
	Work	22,415	23,544	45,959
Total		91,084	84,785	175,869

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

Visa applications decided between 1 January and 28 February 2019

Reporting Category	Decision Office	Month Decided				Total
		Jan 2019		Feb 2019		
		Approved	Declined	Approved	Declined	
Residence	Apia	136	4	135	2	277
	Hamilton	555	37	499	36	1,127
	Henderson	26	2	47	-	75
	Manukau Branch	582	60	782	56	1,480
	NADO	-	-	-	1	1
	ONLINE	-	-	-	1	1
	Porirua	51	25	52	16	154
	Refugee Quota Mangere	42	7	37	3	89
	Suva	-	-	2	-	2
	APEC Unit	2,996	-	1,766	-	4,762
Temporary	Apia	770	69	1,754	86	2,679
	Beijing	41,331	2,702	24,253	1,274	69,560
	Christchurch	2,439	238	2,271	224	5,172
	Christchurch Airport	1	-	4	-	5
	Hamilton	2,183	143	2,255	118	4,699
	Henderson	4,010	82	6,611	87	10,790
	London	2,224	230	864	91	3,409
	Manila	2,270	299	2,234	280	5,083
	Manukau Branch	3,881	315	3,514	354	8,064
	Mumbai	5,835	955	4,743	918	12,451
	NADO	1	14	-	15	30
	National Office	-	-	2	-	2
	New Delhi	668	186	700	297	1,851
	Nuku	381	78	985	137	1,581
	ONLINE	-	1	-	-	1
	Palmerston North	4,143	130	7,784	159	12,216
	Porirua	8,774	418	7,283	446	16,921
	Suva	2,141	248	3,033	289	5,711
Total		85,440	6,243	71,620	4,890	168,193

RELEASED UNDER THE OFFICIAL INFORMATION ACT

Immigration New Zealand consolidated processing model

Product processing by office:

Business	Education	Tourism	Community	Specialist
<ul style="list-style-type: none"> Worker Employer Investment Post-study work 	<ul style="list-style-type: none"> Study 	<ul style="list-style-type: none"> Visitors Independent travel 	<ul style="list-style-type: none"> Partnership Family Humanitarian Returning resident 	<ul style="list-style-type: none"> Administrative Legislative
<ul style="list-style-type: none"> Manukau Porirua Christchurch 	<ul style="list-style-type: none"> Mumbai Beijing Palmerston Nth 	<ul style="list-style-type: none"> Beijing Porirua Mumbai 	<ul style="list-style-type: none"> Hamilton Porirua 	<ul style="list-style-type: none"> Manukau Porirua Beijing NaDC

The Pacific offices in Nukualofa, Suva and Apia will continue to process all visa types

RELEASED UNDER THE OFFICIAL INFORMATION ACT