



03 APR 2019

John Luke
fyi-request-9843-88b2cb58@requests.fyi.org.nz

Ref number: OIA 1819-1347

Dear Mr Luke

I refer to your email dated 13 March 2019 in which you make a request under the Official Information Act 1982 (the OIA), for the following information:

I understand from the news that Immigration NZ used Data Flow to do the offshore document verification services, I would like to know is there any other company Immigration NZ use to do the offshore document verification services, please provide the name of these company and what is INZ's selection criteria of choosing these company

Our Response

I can confirm that Dataflow is the only company Immigration New Zealand (INZ) has contracted to provide offshore verification services.

A formal contract for service was signed with Dataflow in December 2014. Prior to this Dataflow provided verification services on an ad hoc basis through the INZ office in Mumbai. However the selection criteria used in selecting Dataflow do not exist and your request is therefore being refused under section 18(e) of the Official Information Act in that the information does not exist.

I trust you find the information helpful. If you wish to discuss any aspect of your request or this response please contact Neil Bailey, Senior Commercial Advisor, at Neil.Bailey@mbie.govt.nz

You have the right to contest the decision on this request by seeking an investigation and review of that decision by the Ombudsman, whose address for contact purposes is:

The Ombudsman
PO Box 10152
Wellington 6143

Yours sincerely,

Karen Bishop
Assistant General Manager – Visa Services
Immigration New Zealand
Ministry of Business, Innovation and Employment

