

1 May 2019

Dear Mr Coffin,

Local Government Official Information and Meetings Act 1987

CAS-1021608-B2G6S1

Thank you for your email dated 27 January 2019, requesting LGOIMA statistics. Please note that the information provided below is from January 2019 to April 2019.

1) How many requests have been made to date in 2019.

Auckland Transport has received a total of 332 requests, of those request, 250 have been resolved.

2) What proportion of requests were denied, and on what grounds.

The below table represents full refusals only. We are currently working to improve our systems for case management which currently relies on an element of manual input. Due to this, whilst all care has been taken to accurately record the information there may be some discrepancies.

Number of cases	Reason to decline
3	Refused request due to privacy reasons
1	Refused request as information is publicly available
35	Refused request as the information requested did not exist *Please note that 29 of these were requests for CCTV footage

3) What proportion of requests were granted an extension of time.

Auckland Transport has requested an extension of the decision to supply information 6 times in 2019, due to third party consultations.

4) What proportion of requests were responded to after the requisite time for response under the Official Information Act had expired, or not responded to at all.



Under the LGOIMA act an agency (AT) has 20 working days to provide a decision on responding to a requestor. AT endeavours to provide this information as soon as possible following this decision.

There have been 7 incidents where Auckland Transport has failed to communicate a decision within the 20 days' time frame.

Auckland Transport currently has a median response time of 22 days to supply the requested information and close out LGOIMA's.

To our knowledge, there are no requests that have not been responded to.

We trust the above information has addressed your request however should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act, and seek an investigation and review in regard to this matter.

If you have any further queries, please contact Auckland Transport on 09 355 3553 quoting Official Information request number.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Jo Stansfield', is positioned below the 'Yours sincerely' text.

Jo Stansfield

Group Manager - Customer Services