

17 May 2019

Dear J

I refer to your Official Information Act 1982 request of 13 February for the following information:

Please provide current policy and or procedures followed by NZ Police in relation specifically to OIA requests received via the FYI.org.nz website.

I am interested particularly in why there is such inconsistency in the way requests through this medium are handled. For example my two recent requests have had automated responses, and indicating that OIA requests need to be made through your website (which incidentally is not in compliance with the OIA law).

NZ Police have no specific policy or procedures relating to requests received through the FYI.org.nz website. Our policies and procedures are applied to all requests for information.

Prior to 8 April 2019, the FYI.org.nz website was sending requests for NZ Police to the Crime Reporting Line (CRL), and they were then forwarded on to the Ministerial Services team for logging and assigning. The CRL has an automated message you received.

A request can be made through any avenue, and the CRL team were aware of their obligations under the Act. However, after the events of 15 March 2019 and the subsequent increase in the volume of emails coming in to the CRL, FYI.org agreed to send requests directly to the Ministerial Services team, which has oversight of the OIA process at NZ Police.

You have the right, under section 28 (3) of the OIA, to ask the Ombudsman to review my decision if you are not satisfied with the way I have responded to your request.

Yours sincerely



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